

Moving filePro to a new Windows Server / Computer

Create a sub-directory folder on the new machine called C:\appl and then copy the following:

Do this first:

Copy the \fp folder on the old machine to the \appl folder on the new machine

Copy the \filepro folder on the old machine to the \appl folder on the new machine

Download the install media from <http://www.fpotech.com/fpotech/forms/drequest.php> using your email address and the license # located on the invoice.

Save this file on your hard drive and unzip it into a folder so you can find it when you need it.

You will need a new license for the new machine. (Contact Sales or Support @fpotech.com)
We recommend using the Hard Drive Volume Number.

Click on Start - Select Run – and type:
cmd - and press OK or <enter>

This should open a command window.

Make sure you are on the Hard Drive where filePro is installed or to be installed. ie. C: or D: etc.

Type the following:
dir /w /p

You will see at the top of the window the Volume Serial Number is with an 8 character number

Use that 8 character number in the license manager on our website and enter it into the appropriate Hard Drive Volume Serial # field.

DO NOT ENTER any additional information into the other fields.

Submit the license information for verification.

Download a new license once verified. The license will download to your browser default download location.
(Typically in your directory named 'downloads')

DO NOT RENAME THIS FILE.

Unzip the previously downloaded install image. Most unzip programs will determine a directory for you.

Install filePro install image by clicking on setup.exe located in the root folder where the install image was unzipped.

Make sure to point to the correct location of the fp and filepro directories or accept the default for new installation.

When the install asks for the location of the license, point the installation to the 'downloads' folder and select your license.

Accept the rest of the defaults and complete the installation.

Once installed – test thoroughly on new computer. Setup Printers on new Computer – as the printer names may have changed from the old Computer.

If users are still updating / adding data on the old computer while testing. You only need copy the 'filepro' directory from the old computer to the new computer to update data. **DO NOT** copy the fp directory again.